

Tomorrow's Success Starts Today



Welbilt KitchenCare Factory Authorized Service Offerings & Performance Programs

*Lifecycle Service Offerings for DSG2 Program
Pearl Platform Active Compression & Staging Grills*

Program Options:

- *Installation*
- *Startup*
- *Planned Maintenance Programs*
- *1 Additional Year Warranty + 1 PM Visit*
- *2 Additional Years Warranty + 2 PM Visits*
- *3 Additional Years Warranty + 3 PM Visits*
- *4 Additional Years Warranty + 4 PM Visits*



Program Highlights:

Extended Warranty is a continuation of standard Garland Warranty

Extended Warranty + PM Package must be purchased within 90 days of equipment purchase

Stand alone services can be purchased beyond 90 days

***Maximize the life and performance of your Garland grill with
KitchenCare's Factory Authorized Services***

Factory Authorized Installations

Why Use Factory Authorized Personnel?

Our installation services are designed to give you confidence that your Garland Grill will startup and operate as intended eliminating concerns of improper installation. Backed by our global network of Factory Authorized Service (FAS) personnel, you know that your equipment is being installed by highly trained factory technicians that understand your equipment. Our team takes the worry out of scheduling the service around your kitchen needs. We offer peace of mind when it comes to protecting your warranty because you know your new investment was handled with **Care**.

**Take the worry out of your new investment.
Start off on the right foot with a proper
installation of your new Garland Grill**

KitchenCare Installation Features:



- Uncrating and Inspection
- Delivery
- Assembly
- Placement
- Leveling
- Connection of existing utilities
- Performance functional check
- Flexible Installation scheduling

Kick Start your Garland Grill with KitchenCare's Startup Program

Now that you have your Pearl Platform Active Compression Grill properly installed, you will want to make sure you are ready to start cooking from day one. This startup service is designed to ensure your grill and staging unit function as intended and there are no issues after installation.

Our KitchenCare Factory Authorized Service agent will execute a startup checklist to review the function of your new equipment; advise proper cleaning and maintenance to be completed daily, weekly, and monthly; and advise equipment utilities and safety.



KitchenCare's Startup Program Features:

- Operational check of grill
- Verification that utilities perform properly
- Performance check
- Adjust and Calibrate Unit and components
- Checklist with Startup Details

Plan ahead with KitchenCare's Annual Planned Maintenance program

Let us take the worry out of your kitchen care with our Planned Maintenance programs. Our Welbilt KitchenCare team takes care of planning, documenting, and scheduling of planned maintenance for your kitchen equipment when you purchase. Our Factory Authorized Services are designed with your kitchen needs in mind. You can rest assured that you will receive only Genuine OEM Parts with your program. We are here to help you extend your equipment's life and reduce unplanned downtime.

Our Planned Maintenance program allows you to take a proactive approach to addressing any potential equipment issues or failures experienced through daily usage. Our network of Factory Trained and Authorized Servicicers are able to support your team and ensure your equipment is maintained in a manner that will maximize its operation and performance. Our goal is to ensure you are able to provide the highest level of food quality your customers have come to expect.

Planned Maintenance Program Features:

- Review, Inspect, and Observe Active Compression, Lift, and Electrical Systems
- Replacement of Factory Recommended Wear Components with Genuine OEM Parts
- Adjust and Calibrate Unit to Original Specifications
- Checklist with PM Details and Recommendations



Protect your investment with KitchenCare's Extended Warranty program

Give yourself peace of mind by protecting your equipment investment with a Welbilt KitchenCare Extended Warranty. An extended warranty allows operators to manage repair costs beyond the original manufacturers warranty, including parts and labor.

Your Welbilt KitchenCare extended warranty coverage, including all terms and conditions, is identical to the Garland factory warranty that you received when you purchased your equipment.



The features of extending your warranty include:

- Safeguards against unexpected costs of repairs.
- A KitchenCare Preventative Maintenance Package with automatic scheduling
- All service work is performed by an authorized service agent that is factory trained, audited and uses only genuine OEM parts.
- Your uptime is maximized with no additional out of pocket expenses during the life of the extended warranty.
- Available as an additional 1-year, 2-year, 3-year, or 4-year Extended Warranty